



Donor Privacy Policy

Our Commitment to Our Donors

We will not sell, share or trade our donors' names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations.

This policy applies to all information received by Banyan Community, both online and offline, as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donors' information will only be used for purposes necessary to process the donation.

What information do we collect? How do we use it?

We collect identifying information so we can get to know our donors, receipt them accurately, and inform them about giving opportunities and Banyan's activities. Information that we collect primarily includes but is not limited to: name, address, phone, and email address. In order to acknowledge donor gifts accurately, we record the amount of donations and designation, for example to a particular program or general support. To acknowledge our thankfulness for donor gifts, we publish the first and last names of our donors in our annual report each year.

How does Banyan Community protect donor information?

Banyan Community has chosen Blackbaud Merchant Services/eTapestry as our online donation option because it provides secure online giving for Banyan donors. Banyan Community's website does not contain any cookie collecting information about people who connect to our site: www.banyancommunity.org.

Other donations taken in by postal mail are received in a locked mailbox and processed during the work week. The donor information is entered into our secure donor database and only accessed by Banyan administration. We do not sell or give away any donor information to non-affiliated parties or interested parties.

Banyan provides an "opt-out"

Banyan provides an option for donors to keep their information private and anonymous to outside sources, such as our annual report. Simply make your request known by asking to remain "anonymous" and no printed name will appear on any of our public documents.

Banyan also provides an option for current or prospective donors to be on a "discontinue contact list" according to our Discontinue Contact Policy.

Questions about Donor Privacy at Banyan?

Please contact Banyan with any questions. In addition, you may review and update and/or correct your personal information by contacting Banyan Community at 612-722-8512 or development@banyancommunity.org.

Adopted: 12/08/2010

Board of Directors Review: 8/17/2016; 8/14/19